

Siebel Marketing User Guide

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Siebel MRM automates key processes, from planning to financial analysis, helping marketing users across the enterprise manage activities more effectively and optimize the use of marketing resources. Speed Resolution with Complete Information Access—Enable agents to access and update complete customer, product, and service request information.

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Oracle Siebel Marketing Resource Management is used for planning, budgeting and expense management, and approvals while Oracle B2B Cross-Channel Marketing is used to execute campaigns.

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